Questions & Answers Regarding RFP for
Computer Server, Computer Support Services and Transition to Cloud Based Services and Backup
(1) As of November 23, 2020

Question: **What is on the 3 virtual servers?**
  Answer: This is a regular server for us containing a backup of our information but compartmentalized into 3 different virtual areas so the information is spread out

Question: What do you use for email?
  Answer: Outlook

Question: Do you anticipate extending the bid due date?
  Answer: No

Question: What additional details are you willing to provide, if any, beyond what is stated in bid documents concerning how you will identify the winning bid?
  Answer: All details concerning identifying winning bids are included in the RFP

Question: Was this bid posted to the nationwide free bid notification website at www.mygovwatch.com/free
  Answer: No it was not posted to any nationwide sites as part of the requirement is for onsite help when needed

Question: Is the sitewalk mandatory despite COVID-19 (I think travel has become more restricted)?
  Answer: Yes the site walk is mandatory as we need to make sure whatever company is ultimately hired has a full understanding of our needs.

Question: Do you also have a preference for out of state to apply?
  Answer: We have a preference for in state applicants as we need someone to be able to come to our office as necessary (which we don't have now and it has become a problem).

Question: Can we bid only on the email migration to cloud (partial bid on the services that we are interested in)?
  Answer: We would like bids to be on the full spectrum of needs as we are hoping to hire one company that can do everything for us.

Question: What kind of networking equipment do you have?
  Answer: Our networking equipment includes a server running on Microsoft exchange, firewall and cable internet

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